

# Blue Sky Tours Vacation Protection Plans!

We know that you never plan for the unexpected occurrences of life. Don't add high penalties to the stress and disappointment of having to change your vacation plans. Blue Sky Tours has three great products that will ease your mind when booking your next dream Hawaiian vacation.

## Blue Sky Tours Penalty Waiver

- Cancel for any reason up to 1 business day prior to travel
- Waives up to \$175 in air penalties and \$750 in land penalties
- Refund on any unused land
- One change on non-refundable published airline tickets

**\$41**

*Per Person*

## Blue Sky Tours Risk-Free Travel Coverage

- All of the features of the Blue Sky Tours Penalty Waiver plus trip Cancellation - Fully reimbursable if cancellation for covered reason
  - Includes non-refundable published airline tickets
  - See description of coverage for complete list of covered reasons
- Trip Interruption
- Travel delay
- Emergency evacuation
- Medical Expenses
- Lost/Stolen Baggage or Personal Effects
- Delayed Bags
- Flight Accident protection
- Worldwide Emergency Travelers Assistance

**\$79**

*Per Person*

## Peace of Mind Holiday Protection

December 15<sup>th</sup> through January 6<sup>th</sup>

- The Holiday protection includes all the same protection as The Blue Sky Tours Risk-Free Travel Coverage as noted above. The Holiday protection plan is for covered reasons only as defined by the insurance provider. See description of coverage for complete list of all covered reasons.

**\$99**

*Per Person*

## Blue Sky Tours Hawaii Penalty Waiver \$41 per person

Enjoy the overall peace of mind in knowing your vacation investment is reimbursable! With the purchase of the Trip Cancellation Waiver you will receive your full (qualifying) refund (minus the price of the Waiver) in the original form of payment. NOTE: Published airfares are an exception - please see restrictions below in section 2 "What is reimbursed" for details.

With the purchase of the Blue Sky Tours Penalty Waiver you can cancel your trip for any reason, no questions asked! Simply call us any time up to one business day prior to departure and cancel.

Any changes made after the last business day prior to departure allow for a refund of unused, prearranged land services. The waiver does not cover airfare changes/cancellations beyond the last business day prior to departure.

### What is Reimbursed:

- Blue Sky Tours Hawaii and supplier change/cancel penalties are waived!\*
- Published air customers may apply the cost of their non-refundable airfare towards a new published airfare packaged vacation within one year from the original ticketing date. The customer is subject to any increase in airfare. Refunds will not be issued in the event the fare decreases. New reservation must be on the carrier originally booked.

\* Up to \$175 per person in airfare penalties will be waived.

Any penalties over \$175 per person will not be covered. Increase in airfare, published/nonrefundable tickets and airline fees for changes after departures are not waived. Name and date changes are considered a cancellation and subject to availability at time of change. Vendor imposed penalties for accommodations, transportation, and activities are waived up to \$750 per booking.

### What is NOT Covered:

No Show situations - failure to notify Blue Sky Tours of a cancellation prior to departure.

- Increase in per person price if one or more persons on the reservation cancel - e.g. three people were originally booked to travel and stay in one room - one person cancels and the remaining two are rebooked as a double with a price increase.
- Increase in airfare if a customer rebooks to a new and higher airfare.
- Name changes: A COMPLETE NAME CHANGE CONSTITUTES A CANCELLATION. THE NEW TRAVELER WOULD NEED TO PURCHASE THE WAIVER IF DESIRED. THE WAIVER IS NONTRANSFERABLE.
- Once a change/cancellation has occurred the waiver must be repurchased on future bookings if continued coverage is desired.
- Refunds on non-refundable published airfare.
- The cost of the waiver will not be refunded.

**PLEASE NOTE:** THE BLUE SKY TOURS PENALTY WAIVER IS NOT INSURANCE. IT SHOULD NOT BE CONFUSED WITH OTHER MORE INCLUSIVE TRAVEL INSURANCE PROGRAMS.

**Dates of coverage:** 1/6-12/15

**All plans must be paid for at time of  
initial deposit or payment.**

## Blue Sky Tours Hawaii Risk-Free Travel Coverage \$79 per person

This program combines our Blue Sky Tours Hawaii Penalty Waiver with travel insurance benefits. Customers may cancel for any reason and receive a full refund of the land portion of their vacation plus any refundable airfares if canceled 24 hours prior to departure.

Customers who cancel due to a "covered" reason as defined by the insurance company may also file a claim with Berkely Care, the Plan Administrator to receive a refund of the non-refundable airfare portion of their vacation. Non-refundable airfare is not covered unless the reason for canceling is a covered reason.

In addition, Blue Sky Tours Hawaii "Risk Free Coverage" Plan offers during travel protection benefits for trip interruption, trip delay, medical, baggage protection and more. The following benefits are included.

- **Trip Cancellation** - reimburses (up to your total non-refundable airfare cost) should you need to cancel your vacation because of covered reasons including illness or injury to yourself, a family member, or a traveling companion; job loss; jury duty; subpoena; your home is made uninhabitable by fire, flood, earthquake, hurricane, or other natural disaster; or a traffic accident on the way to the airport.
- **Trip Interruption** - reimburse (up to total cost) unused land arrangements, plus additional costs to change or purchase a new ticket if you interrupt because of covered reasons including illness or injury to yourself, a family member, or a traveling companion; job loss; jury duty; subpoena; your home is made uninhabitable by fire, flood, earthquake, hurricane or other natural disaster; or a traffic accident on the way to the airport.
- **Travel Delay** - reimburses additional transportation costs and unused pre-paid travel arrangements should your flight be delayed for covered reasons including inclement weather.
- **Emergency Evacuation/Repatriation** - arranges and pre-pays the cost of emergency medical transportation should a serious illness or injury during your vacation require your medical evacuation or repatriation.
- **Medical Expense** - reimburses covered medical costs should you incur hospital charges or other medical bills as a result of an illness or injury during your vacation.
- **Lost/Stolen Baggage or Personal Effects** - reimburses you for baggage or items lost, stolen, or damaged during your vacation.
- **Delayed Bags** - reimburses for the purchase of necessary personal items if your bags are delayed by the airline for more than 12 hours.
- **Flight Accident Protection** - insurance in the event of accidental death while boarding or on board your flight.
- **Worldwide Emergency Travelers Assistance** - services of Travel Assist Inc. should you experience medical, travel, or legal problems of an emergency nature during your vacation.

**Dates of coverage:** 1/6-12/15

## Peace of Mind Holiday Protection \$99 per person

Should you be forced to cancel or change your vacation plans over the holidays for covered reasons, the Peace of Mind Holiday Protection provides the same coverage benefits as the Blue Sky Tours Hawaii Risk-Free Travel Coverage. The Holiday protection plan will be for **covered reasons only** as defined by the insurance company.

**Dates of coverage:** 12/15-1/6

### Blue Sky Tours Penalty Waiver

THIS FEATURE COVERS CANCELLATION FOR ANY REASON UP TO ONE BUSINESS DAY PRIOR TO DEPARTURE.

Benefits to Purchasing the Blue Sky Tours Penalty Waiver:

- Enjoy the overall peace of mind in knowing your vacation investment is reimbursable! With the purchase of the Penalty Waiver you will receive your full (qualifying) refund (minus the price of the Waiver) in the original form of payment. NOTE: Published airfares are an exception - please see restrictions below in section 2 "What is reimbursed" for details.
- With the purchase of the Blue Sky Tours Penalty Waiver you can cancel your trip for any reason, no questions asked! Simply call us any time up to one business day prior to departure and cancel.
- Any changes made after the last business day prior to departure allow for a refund for unused, prearranged land services. The waiver does not cover airfare changes/cancellations beyond the last business day prior to departure.

#### 1. Pricing/Purchase Information:

- Pricing:
  - \$41.00 per person
- Must be added to the record prior to payment being added.
- Amount of waiver due with initial deposit/payment

#### 2. What is Reimbursed:

- Allows customer to cancel for any reason up to one business day prior to departure. Blue Sky Tours Hawaii must be notified of the cancellation prior to one business day before departure.
- Blue Sky Tours Hawaii and supplier change/cancel penalties are waived!\*
- Non-refundable published air customers may apply the cost of their airfare towards a new published airfare packaged vacation within one year from the original ticketing date. The customer is subject to any increase in airfare. Refunds will not be issued in the event the fare decreases. New reservation must be on the carrier originally booked.

\* Up to \$175 per person in airfare penalties will be waived. Any penalties over \$175 will not be covered. Increase in airfare, non-refundable tickets and airline fees for changes after departures are not waived. Name and date changes are considered a cancellation and subject to availability at time of change. Vendor imposed penalties for accommodations, transportation, and activities are waived up to \$750.

#### 3. What is NOT Covered:

- No Show situations - failure to notify Tour Operator of a cancellation prior to departure.
- Increase in per person price if one or more persons on the reservation cancel - e.g. three people were originally booked to travel and stay in one room - one person cancels and the remaining two are rebooked as a double with a price increase.
- Increase in airfare if a published fare customer rebooks to a new and higher airfare.
- Name changes: A COMPLETE NAME CHANGE CONSTITUTES A CANCELLATION. THE NEW TRAVELER WOULD NEED TO PURCHASE THE WAIVER IF DESIRED. THE WAIVER IS NON-TRANSFERABLE.
- Once a change/cancellation has occurred the waiver must be repurchased future bookings if continued coverage is desired.
- Refunds on Published Airfare.

#### 4. How is the Package Price Refunded:

- Blue Sky Tours Hawaii must be notified of the cancellation one (1) business day prior to date of service.
  - The package price less the waiver cost and any non-refundable airfares will be refunded in the original form of payment.
  - For reservations containing published airfare the airfare portion can be rebooked any time within one year of the original ticketing date and the remainder of the reservation will be refunded in the original form of payment.
  - The cost of the waiver will not be refunded.
- PLEASE NOTE: THE BLUE SKY TOURS CHANGE/CANCELLATION WAIVER IS NOT INSURANCE. IT SHOULD NOT BE CONFUSED WITH OTHER MORE INCLUSIVE TRAVEL INSURANCE PROGRAMS.**

### Blue Sky Tours Hawaii Risk-Free Travel Coverage

Risk-Free Coverage – includes features of our waiver plus the Travel Insurance. Penalty Waiver is provided by Blue Sky Tours and insurance benefits are underwritten by National Union Fire Insurance Company of Pa.

Benefits to Purchasing "Blue Sky Tours Risk-Free Travel Coverage":

- With the purchase of the "Blue Sky Tours Risk-Free Travel Coverage" customers can cancel their trip for any reason, no questions asked! Simply call us anytime up to 24 hours prior to departure, and cancel with limited penalties\*\*.
- **Trip Cancellation** - reimburses (up to your total non-refundable airfare cost) should you need to cancel your vacation because of covered reasons including illness or injury to yourself, a family member, or a traveling companion; job loss; jury duty; subpoena; your home is made uninhabitable by fire, flood, earthquake, hurricane, or other natural disaster; or a traffic accident on the way to the airport.
- **Trip Interruption** – reimburse (up to total cost) unused land arrangements, plus additional costs to change or purchase a new ticket if you interrupt because of covered reasons including illness or injury to yourself, a family member, or a traveling companion; job loss; jury duty; subpoena; your home is made uninhabitable by fire, flood, earthquake, hurricane or other natural disaster; or a traffic accident on the way to the airport.
- **Travel Delay** - reimburses additional transportation costs and unused pre-paid travel arrangements should your flight be delayed for covered reasons including inclement weather.
- **Emergency Evacuation/Repatriation** - arranges and pre-pays the cost of emergency medical transportation should a serious illness or injury during your vacation require your medical evacuation or repatriation.

- **Medical Expense** – reimburses covered medical costs should you incur hospital charges or other medical bills as a result of an illness or injury during your vacation.
- **Lost/Stolen Baggage or Personal Effects** - reimburses you for baggage or items lost, stolen, or damaged during your vacation.
- **Delayed Bags** - reimburses for the purchase of necessary personal items if your bags are delayed by the airline for more the 12 hours.
- **Flight Accident Protection** - insurance in the event of accidental death while boarding or on board your flight.
- **Worldwide Emergency Travelers Assistance** - services of Travel Assist Inc. should you experience medical, travel, or legal problems of an emergency nature during your vacation.

\*\*Does not apply to Non-Refundable Airfares. Non-Refundable Airfares may be covered by the insurance portion of the plan, please see Trip Cancellation/Interruption section for qualifying reasons.

### COMBINED BLUE SKY TOURS HAWAII PENALTY WAIVER AND TRAVEL INSURANCE

This program combines our Blue Sky Tours Penalty Waiver with travel insurance benefits. Customers may cancel for any reason and receive a full refund of the land portion of their vacation plus any refundable airfares if canceled 24 hours prior to departure. Penalty waiver is provided by Blue Sky Tours. Customers who cancel due to a "covered" reason as defined by the insurance company may also file a claim with BerkelyCare, the Plan Administrator to receive a refund of the non-refundable airfare portion of their vacation. Non-refundable airfare is not covered unless the reason for canceling is a covered reason. In addition, Blue Sky Tours Hawaii "Risk Free Coverage" Plan offers during travel protection benefits for trip interruption, trip delay, medical, baggage protection and more.

**Pricing/Purchase Information: Dates of Coverage:** Year Round Excluding Holiday Period (Dec 15 through Jan 6)

- Pricing: \$79.00 per person
- Must be added to the record prior to payment being added.

### Blue Sky Tours Penalty Waiver

- The Blue Sky Tours Penalty Waiver allows you to cancel for ANY reason 24 hours prior to departure and receive a full refund less the cost of non-refundable airline tickets and less the cost of the "Blue Sky Tours Risk-Free Coverage" Plan.
- Waives land supplier change/cancel penalties up to \$750 per booking and air penalties up to \$175 per person. .
- Waives Cancel and Re-ticketing Fees.
- "No Show" situations where the traveler does not check in or is denied boarding are not covered.
- If clients purchased a Blue Sky Tours Hawaii land-only package and air transportation through another supplier, "Blue Sky Tours Hawaii Risk Free Coverage" Plan would reimburse only Blue Sky Tours Hawaii components of travel for cancellation benefits.
- Allows for one complimentary revision on a reservation up to 7 days prior to departure. One revision is permitted per booking.
- This refund will come from Blue Sky Tours Hawaii. Blue Sky Tours Hawaii must be notified of the cancellation 24 hours prior to departure in order to be eligible for a refund.

### Insurance Coverage:

- If you cancel for a COVERED reason you may file a claim with BerkelyCare, the Plan Administrator, to receive a refund of any non-refundable airline penalties which are not refunded by Blue Sky Tours Hawaii.
  - This refund will come from BerkelyCare.
  - Covered cancellation reasons include inability to travel due to an injury, sickness or death; job loss; jury duty; subpoena; home made uninhabitable by fire, flood, volcano, earthquake, hurricane or other natural disaster; or involvement in a documented traffic accident en route to departure. **NOTE: A hurricane impacting your vacation destination is not a covered reason for cancellation.**
  - Trip Interruption - If you are prevented from continuing your trip due to a covered reason the insurer will reimburse you up to your total vacation cost for unused non-refundable hotel expenses prepaid to Blue Sky Tours. In addition, the insurance will reimburse the cost of the new one way airfare to return home or rejoin your vacation.
  - Trip Delay - The insurer will pay up to \$500 (\$100 per day) if your trip is delayed for 12 hours or more for covered reasons including inclement weather, strike or other job action or equipment failure of an airline.
  - Emergency Evacuation - If your medical condition warrants immediate transportation from the place where you are injured or sick to the nearest hospital upon order of a licensed physician, the plan provides up to \$15,000 for covered expenses.
  - Accident and Sickness Medical Expense - The insurer will reimburse up to \$10,000 for covered medical expenses when ordered by a licensed physician, subject to limitations. **NOTE: Pre-existing conditions prior to your vacation are not covered.**
  - Baggage/Personal Effects - The insurer will reimburse you up to \$1,500 for loss, theft or damage to baggage and personal effects.
  - Baggage Delay - you will be reimbursed up to \$400 (\$100 per day) if your checked baggage is delayed or misdirected by the airline for more than 24 hours from your arrival in the destination.
  - Worldwide Emergency Assistance - 24 hour emergency phone service for Cash Transfer, Medical Consultation and Monitoring, Legal Assistance and Lost Travel Documents.
  - Limitations and exclusions apply to all benefits.
  - Please review the description of coverage or consult with BerkelyCare to determine if your reason for cancellation/claim is considered to be a covered reason.
- SCHEDULE OF COVERAGES-----MAXIMUM BENEFIT PER PERSON  
Policy Number: 2168-9500473  
PART A. TRAVEL ARRANGEMENT PROTECTION  
Trip Cancellation.....Total Original Airfare Cost  
Trip Interruption.....Up to Total Trip Cost  
Trip Delay.....\$500 (\$100 per day)

### PART B. MEDICAL PROTECTION

Emergency Evacuation.....\$10,000  
Repatriation of Remains.....\$15,000  
Accidental Medical Expense.....\$10,000  
Sickness Medical Expense.....\$10,000

### PART C. BAGGAGE PROTECTION

Baggage/Personal Effects.....\$1,500  
Baggage Delay.....\$400 (\$100 per day)

### PART D. TRAVEL ACCIDENT PROTECTION

Accidental Death & Dismemberment  
Air Common Carrier.....\$30,000

### PART E. 24 HOUR WORLDWIDE EMERGENCY ASSISTANCE

Benefits include Emergency Cash Transfer Assistance, Medical Consultation and Monitoring, Emergency Legal Assistance, Emergency Medical and Dental, Lost Travel Document Assistance, Emergency Medical Payment Assistance.

### Please see complete details in the Plan Description:

[www.blueskytours.com](http://www.blueskytours.com)

### What is NOT covered:

- Revision Fees above and beyond the free revision per person per reservation.
- "No Show" situations defined as failure to cancel the travel arrangements prior to departure.
- Increase in per person cost due to change in room occupancy.
- Increase in airfare if a ticket is rebooked to a new and higher airfare.
- Trip Interruption claims due to an airline ceasing operation due to bankruptcy will not be covered. However all Medical, Baggage, and 24-hour Assistance benefits would remain valid.
- Cancellation for reasons not specified as covered reasons listed in the description of coverage.
- Changes in the package price.
- Air purchased from a source other than Blue Sky Tours Hawaii.
- Cancellations due to a hurricane impacting your destination.
- Increase in per person package price due to a decrease in the room occupancy.

### Insurance Questions:

Please Contact BerkelyCare at the number listed below.

- 1-800-527-3522 OR 1-516-342-2500
- Hours: 8am-10pm (EST) Mon-Fri & 9am-5pm (EST) Saturday
- 24 Hour ASSISTANCE Line (Emergency Situations):  
Toll Free: 800-543-3797  
Call Collect: 972-699-0200  
Fax: 713-974-3422

### How is the package refunded?

- Once the cancellation is made before travel to the travel agent or the reservation center, a written request must be submitted to: P.O. Box 1460  
Attention: Refunds  
Milwaukee, WI 53201-1460 OR  
via fax at 414-934-1239. Attention: Refunds
- A refund will be processed, less the cost of "Blue Sky Tours Hawaii Risk-Free Travel Coverage" Plan and any applicable scheduled airline fees, etc., to the original form of payment.
- If the cancellation was for a covered reason, as defined in the description of coverage, a claim must be submitted to BerkelyCare for the amount of the non-refundable airfare or non-refundable airline cancellation penalties. BerkelyCare will issue the refund directly back to you.

BerkelyCare  
300 Jericho Quadrangle  
P.O. Box 9022  
Jericho, NY 11753  
1-800-527-3522 or 1-516-342-2500  
Office Hours: Hours: 8am-10pm (EST) Mon-Fri & 9am-5pm (EST) Saturday

The entire claims process for the insurance coverage takes approximately 4-6 weeks from the date the claim is initiated. The speed of the refund depends on the customer's speed in returning all necessary forms and supporting documentation.

### Purchase Information:

- This is an optional, non-refundable feature.
- "Blue Sky Tours Hawaii Risk-Free Travel Coverage" Plan must be purchased by each person on the reservation.
- The cost of the protection is due at time of deposit/initial payment.
- Once a cancellation has occurred the waiver must be repurchased on future bookings if the waiver is desired.
- A complete name change constitutes a cancellation. The new traveler would need to purchase the travel protection if desired. The travel protection is not transferable.

### Peace of Mind Holiday Protection

Dates of Coverage:  
December 15 through January 6

### Pricing/Purchase Information:

- Pricing:
  - \$99.00 per person
- Must be added to the record prior to payment being added.
- Amount of coverage due with initial deposit/payment

The Holiday protection insurance will be the same as the Blue Sky Tours Risk Free Travel Coverage as noted above. The Holiday protection plan will be for covered reasons only as defined by the insurance company.